

Joseph Sugamele

Builder. Operator. Efficiency engineer.
New York, USA · sugamele.com · LinkedIn



Self-taught technologist and founder with a 25+ year track record turning inefficient systems into working ones. Deep, hands-on range across managed IT, full-stack software, multi-agent AI automation, and enterprise infrastructure. Known for seeing the system underneath a problem and building the smallest thing that makes it disappear.

EXPERIENCE

Infinite Media Corp. — Founder & Principal Technologist

2001 — Present · New York, USA

- Founded and run a managed IT services provider and web company serving multiple business clients.
- Architected and shipped a multi-tenant MSP management platform (remote management live in production) with fail-closed client isolation, engine/adaptor design, and one-pane-of-glass operations.
- Built applied-AI automation across cloud and private on-prem models — infrastructure monitoring, support workflows, and e-commerce catalog pipelines running as production systems.
- Own the full stack: Linux/Windows infrastructure, virtualization, networking, DNS, security, backup/DR, and software from database to UI.

Hirschfeld Properties — Chief Technology Officer (technology leadership)

Ongoing · New York, USA

- Lead technology for a multifamily real estate operator — infrastructure, systems, security, and day-to-day operations.
- Connect property operations with the systems that make the portfolio perform.

Manufacturing systems & automation — Systems Builder / CNC & CAD

Early career · New York, USA

- Built VBA and Access production and inventory systems that raised process efficiency to ~95% and effectively eliminated manual calculation errors.
- Union-trained: welding, CNC laser/stamper programming, and CAD — translating physical parts into digital designs and back.

Multimedia & early networking (Expodot) — Multimedia Developer / Network Technician

Late 1990s · New York, USA

- Built interactive multimedia installations (incl. a museum crime-scene exhibit driven by physical controls and AV relays) and 3D trade-show work.
- Designed and deployed early corporate networks — all self-taught, before age 21.

SKILLS

Languages: PHP, Python, Node / TypeScript, PowerShell, SQL, VBA, ASP (legacy)

AI & automation: Multi-agent orchestration, LLM integration (cloud + on-prem), n8n workflows, Private/self-hosted models

Infrastructure: Linux, Windows Server, Proxmox, Docker, Networking & DNS, Backup / DR, Security

Web & platforms: SvelteKit, Laravel, Livewire, Multi-tenant SaaS design

Operations: Managed IT (MSP), RMM, Multifamily real estate operations, Process automation

SELECTED HIGHLIGHTS

- Shipped a multi-tenant MSP platform with proven fail-closed client isolation.
- Runs production multi-agent AI across both cloud and private on-prem models.
- Author of open-source Home Assistant integrations (Smart Lock Manager, Smart Sprinkler Control).
- 25+ years of continuous operation as an independent technology company.

BACKGROUND

Self-taught since 1996 — software, networks, and everything since.

Union-trained: welding, CNC, and CAD.

The rest is field-tested.